

Camden Local Strategic Partnership

Meeting	9 July 2009
Report Title	2008 Place Survey: briefing on results for Camden
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Purpose	The Place Survey is a new statutory survey undertaken by all local authorities. It measures 18 national indicators for the new CAA of which 4 are in the Camden LAA. It also examines residents' perceptions across a range of areas such as Camden as a place to live, the quality of local services and value for money.
Recommendations	The LSP is asked to note and comment on the results of the Place Survey.

1. Introduction

- 1.1 Final results of the Place Survey 2008, which measures a number of indicators for our CAA and LAA, were released on Tuesday 23 June.
- 1.2 Initial indications are that we have performed better than the interim results indicated. However there are still some areas where we have not preformed as well as we might have hoped and it is important that the findings are seen in the context of what we know from other survey information such as the annual residents survey and social capital survey.

2. Background

- 2.1 The Place Survey is a new statutory survey undertaken by all local authorities on behalf of the Communities and Local Government (CLG) department. It measures 18 national indicators (NIs) for the new CAA and four of the 18 are in our LAA (NIs 1, 6, 21 and 42). It also examines residents' perceptions across a range of areas such as Camden as a place to live, the quality of local services and value for money.
- 2.2 Fieldwork for the Place Survey took place at the end of 2008, postal questionnaires were sent to 5,500 addresses across the borough and 1,520 completed surveys were returned by residents.
- 2.3 On Tuesday 23 June final results for the 18 NIs were published plus some additional information in relation to services, satisfaction with the

council and value for money. This is not the full results set and we are expecting further details to be published at a later date.

3. Headline results

3.1 Areas where we have performed relatively well include:

- People in Camden are more satisfied with their area as a place to live compared to UK and London average figures (81.7% say this about Camden compared to a UK average of 80% and London average of 74.9%);
- People in Camden are more likely to agree the council provides value for money (36.1% say this about Camden compared to a UK average of 33% and London average of 34.7%);
- People in Camden are more likely to say they are satisfied with the way the council runs things (49.9% say this about Camden compared to a UK average of 45% and London average of 49.5%);
- People in Camden are more likely to say they can influence decisions in their local area (36.1% say this about Camden compared to a UK average of 33% and London average of 34.7%);
- People in Camden are more likely to say they have participated in formal volunteering (24.7% say this about Camden compared to a UK average of 23% and London average of 20.8%); and
- People in Camden are more likely to say they have been involved in local decision making (24.1% say this about Camden compared to a UK average of 14% and London average of 17%);

3.2 There are some areas where we have performed less well however. In relation to antisocial behaviour people in Camden are more likely to say drunk or rowdy behaviour is a problem in their area (42.7% say this about Camden compared to a UK average of 29% and London average of 35.5%); and people in Camden are more likely to say drug use is a problem (45% say this about Camden compared to a UK average of 31% and London average of 36.5%).

3.3 Respect and consideration is another area where we have performed less well. Although people in Camden are more likely to say people from different backgrounds get on well together (81.7% say this about Camden compared to a UK average of 76% and London average of 76.3%); fewer people say they are treated with respect and consideration by local services (66.1% say this about Camden compared to a UK average of 72% and London average of 67.2%); while more people in Camden say people in their local area are not treating each other with respect and consideration compared to the UK average (35.8% say this about Camden compared to a UK average of 31% and London average of 37.5%).

3.4 It is worth stressing however that the findings need to be seen in the context of what we know from other survey information. The annual residents survey and Camden Talks surveys for example show that

concerns about crime and antisocial behaviour have been falling. Similarly last year's social capital survey showed notable improvements over the last 3 years in relation to social cohesion.

- 3.5 These results replace interim national indicator scores that were published earlier in the month. Camden's results have improved for 17 of the 18. The reason the scores have changed is because CLG, following their review, have altered the weighting that is applied to the survey responses to ensure results are representative of the wider demographic profile of an area.
- 3.6 A full breakdown of Camden's NI scores is presented in the appendix.

4. Next steps

- 4.1 Camden commissioned Ipsos-Mori to undertake the Place Survey as part of a London-wide consortium, so we will receive an individual report followed by London-wide analysis at a later date. Although we will start to make arrangements for the final report it is difficult to know at the moment when this will be available as we first need to clarify with CLG and the Audit Commission when the other results that we expect to be published will be made available.
- 4.2 As Camden's scores have changed it would be reasonable to assume that the scores for other authorities have changed as well. Until we receive a more detailed breakdown of this from Mori it is difficult to know how well we have performed overall. Initial indications based on comparisons with average scores for the UK and London is that we have performed better than the interim results indicated.

Appendix: Final results of the 18 national Indicators measured in the Place Survey 2008

National Indicator	National Indicator Description	Good performance typified by	Camden	London	National
NI 1	% of people who believe people from different backgrounds get on well together in their local area	Higher percentages	81.7	76.3	76
NI 2	% of people who feel that they belong to their neighbourhood	Higher percentages	51.9	52	59
NI 3	Civic participation in the local area	Higher percentages	24.1	17	14
NI 4	% of people who feel they can influence decisions in their locality	Higher percentages	36.1	35	29
NI 5	Overall/general satisfaction with local area	Higher percentages	81.7	74.9	80
NI 6	Participation in regular volunteering	Higher percentages	24.7	20.8	23
NI 17	Perceptions of anti-social behaviour	Lower percentages	26.9	26.5	20
NI 21	Dealing with local concerns about anti-social behaviour and crime issues by the local council and police	Higher percentages	27.5	28.8	27.5
NI 22	Perceptions of parents taking responsibility for the behaviour of their children in the area	Higher percentages	29.2	30.2	29.6
NI 23	Perceptions that people in the area treat one another with respect and consideration	Lower percentages	35.8	37.5	31
NI 27	Understanding of local concerns about anti-social behaviour and crime issues by the local council and police	Higher percentages	23.9	27.8	25
NI 37	Awareness of civil protection arrangements in the local area	Higher percentages	12.9	13.8	15
NI 41	Perceptions of drunk or rowdy behaviour as a problem	Lower percentages	42.7	35.5	29
NI 42	Perceptions of drug use or drug dealing as a problem	Lower percentages	45	36.5	31
NI 119	Self-reported measure of people's overall health and wellbeing	Higher percentages	80	79.4	75.8
NI 138	Satisfaction of people over 65 with both home and neighbourhood	Higher percentages	80.9	77.1	83.9
NI 139	The extent to which older people receive the support they need to live independently	Higher percentages	21	23.3	30
NI 140	Fair treatment by local services	Higher percentages	66.1	67.2	72