

Comprehensive Area Assessment

Camden Voluntary Sector
16th February



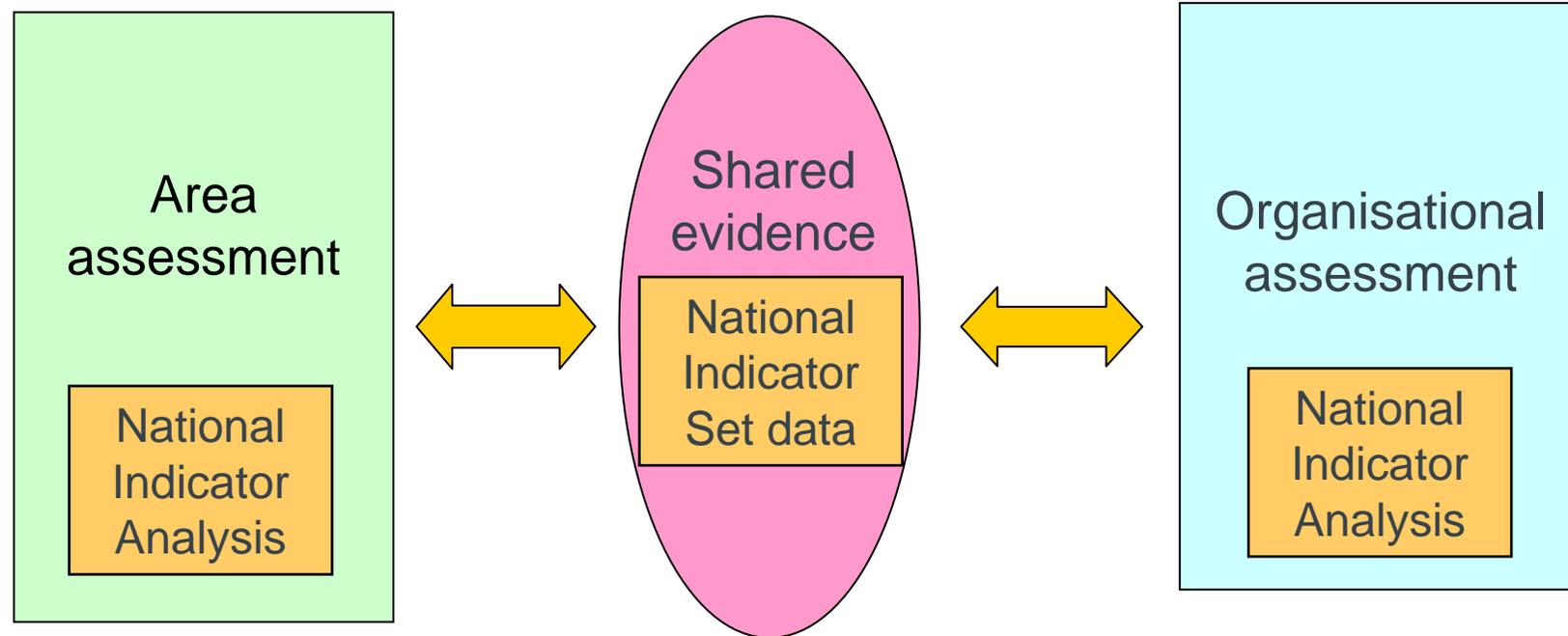
What changes will CAA bring?

CPA	CAA
Local government focus	All sectors and partners
Institution based	Area based
One size fits all	Focus on local priorities
Performance	Outcomes and perceptions
Collaboration between regulators	Joint assessment
Cyclical inspection	Continuous assessment, proportionate inspection
More backward looking	More forward looking

Scope of CAA

- The focus is on those outcomes that are the responsibility of the local authority either alone, or working in partnership with other public, voluntary or private bodies.
- This includes: health and well-being, community safety, sustainable communities, economic development, housing strategy, children's services.
- Other service-specific performance frameworks will continue, but will avoid unnecessary duplication with CAA (health and social care, police & community safety).

Our current proposals



Area assessment – three key questions

- How well do local priorities express community needs and aspirations?
- How well are the outcomes and improvements needed being delivered?
- What are the prospects for future improvement?

Focus on priority outcomes targeted within Local Area Agreements and Sustainable Community Strategies

Outcome focus (influenced by priorities)

- How safe is this area?
 - How healthy and well supported are people?
 - How well kept is the area?
 - How environmentally sustainable is the area?
 - How strong is the local economy?
 - How strong and cohesive are local communities?
 - How well is housing need met?
 - How well are families supported?
 - How good is the well-being of children and young people?
-

Area assessment

- There will not be an overall score
- A ‘red flag’ will indicate significant concerns about outcomes, performance or future prospects that are not being adequately addressed. Further or different action is needed to secure sustained improvement
- A ‘green flag’ will indicate innovative or exceptional success that other may learn from
- ‘Red flags’ will be able to be formally challenged but the absence of ‘green flags’ will not
- Where possible we will link area assessment ‘flags’ to individual organisational assessments

Organisational assessments for councils and fire & rescue authorities

- **Managing finances:** How effectively does the organisation manage its finances to deliver value for money?
- **Governing the business:** How well does the organisation govern itself and commission services that provide value for money and deliver better outcomes for local people?
- **Managing resources:** How well does the organisation manage its natural resources, physical assets and people to meet current and future needs and deliver value for money?
- **Managing performance:** How well is the organisation delivering sustainable improvements in its priority services and outcomes that are important to local people? Does it have the leadership, capacity and capability it needs to deliver future improvements?

**Audit
Commission
use of
resources
assessment**

**Joint
inspectorate
assessment**

Government Policy on third sector

- Full partners in an area, advocates and representatives of communities, deliverers of services in their own right or when commissioned, contributors to developing sustainable community strategies and to delivering on priorities in their areas.
- Where there is a local compact this will give details of how the sectors agree to work together. Communities and Local Government has published statutory guidance on a framework for effective third sector representation in Local Strategic Partnerships (LSPs).
- <http://www.communities.gov.uk/documents/communities/pdf/923277.pdf>

Aspirations for the third sector and CAA

- Support citizen and community empowerment, giving due weight to citizen intelligence
- Consideration of authorities' commissioning and procurement capabilities, including as far as possible the application of key third sector funding principles
- Take CAA forward in partnership with key stakeholders including, amongst others, the third sector

What does the CAA consultation say?

- We will focus on outcomes and how well local bodies work with each other... voluntary sector and other organisations working locally
- All members of the LSP are recognised as full partners
- Proposes the use of information from new sources – including Citizens Advice Bureaux and other Community sources
- Views of residents, community groups and other third sector organisations will count – including through the new survey of third sector organisations

Local Area Agreements and third sector

- Local Area Agreements (LAAs) in 43 localities include NI6 (participation in regular volunteering at least once a month). The indicator will be collected through the new place survey.
- NI7 (environment for a thriving third sector measured by how positively local statutory bodies are felt to influence the success of third sector organisations in the area) is included in the LAAs of 61 localities. Data will be collected through a new survey of the sector to be conducted by the Office of the Third Sector (OTS). More details of the survey can be found on the OTS website:
http://www.cabinetoffice.gov.uk/third_sector/news/news_stories/080801_survey.aspx.
- Other local data on performance, commissioning, grants etc.

So what will inspectorates be looking for?

- High levels of engagement with and knowledge and understanding of your communities
- Ambitious shared vision for your place and communities
- Productive relationships across public, private and third sectors
- Self-awareness & effective performance management across organisations and partnerships
- Innovation and well-managed risk-taking, and
- **Sustainable improvements in citizen satisfaction, priority outcomes and value for money**

Timetable

- Draft final framework document to government departments December
- February publish framework, outline guidance and revised web reporting tool
- 1 April CAA legally takes effect
- Late November first set of CAA results / reporting